



**Chartered
Institute of
Housing**
Scotland

Upskilling, Reskilling and Leadership

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CIH Scotland**

Context



HOUSING TO 2040



HOUSING BILL PUBLISHED



Delivering new homelessness prevention duties, new tenants' rights, including long-term rent controls for the private sector.

Grenfell Tower Inquiry

GRENFELL TOWER INQUIRY: PHASE 2 REPORT

REPORT of the PUBLIC INQUIRY into the
FIRE at GRENFELL TOWER
on 14 JUNE 2017

The Panel
Chairman: The Rt Hon Sir Martin Moore-Bick
Ali Albon OBE
Thomas Inskip
September 2020

Volume 2
Part 1 – Introduction
Part 2 – The path to disaster

Existing professional development and career pathway support



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the **GEM**
programme



PROFESSIONAL STANDARDS FOR HOUSING

Working in the housing sector, you can do more for people in one day than most professionals can achieve in a whole career. The decisions you take every day have a huge impact on people's lives.

That's why professionalism is so important.

The CIH professional standards are a set of tailored characteristics for the modern housing professional to help you self-reflect and guide you on your professional journey.

To find out more visit www.cih.org/professional-standards



Integrity



Inclusive



Ethical



Knowledgeable



Skilled



Advocate



Leadership

Why invest...



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FOR EMPLOYEES

Lets you take charge of your career

Demonstrates your professionalism

Keep up to date with best practice

Meet customers needs and expectation

FOR EMPLOYERS

Board assurance - staff have the right skills, knowledge, behaviours

Compliance with legal, regulatory, statutory expectations

Benefit reputation and bottom line – professional staff make good decisions

Complements and enhance existing staff development plans

FOR TENANTS

Set a benchmark - attitudes and behaviours residents should expect from staff

Framework to challenge unprofessional behaviour

Support scrutiny panels to assess service delivery and improvements

Improve resident satisfaction against recognised behavioural standards

More leadership is required...



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Social Housing
(Regulation)
Act 2023



This is
Housing
Pledge

Skills
Development
Scotland

YOUR CAREER
IN HOUSING

Questions for you



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1. Is the sector curious enough? Is it committed to upskilling?
2. How else can we institutionalise learning across the sector?
3. If not qualifications what do you want to see to support improved practice among housing professionals?
4. What is the role of landlords, membership bodies and Scottish Government and its agencies to support professionalisation?

JO INUS.

Everything comes together at www.cih.org

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EXCLUSIVE
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